How to Leverage 'New Media'

Create Concrete Credibility and Attract More Clients

Presented by

Martin Wales

Customer Catcher Media & Communications

www.CustomerCatcher.com

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What Are Your Objectives?

- Introduce Yourself > Expert Status
- Build Concrete Credibility
- Increase Visibility
- Unique Positioning
- Brand Your Process / Personality
- · Communicate With Clients
- Explain Complex Issue
- Demonstrate Product / Methodology

Marketing Q's for Professionals

- Who Knows You?
- Why YOU?
- What DO You Do?
- What VALUE You Offer?
- Why Now?

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P.U.M.P. System

P – ______You

U – Your____Offering

M – M____, M____& M____

P - Your_____& ____

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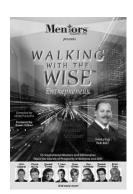
Your Marketing Success Factors

- Quantity
- Frequency
- •
- Affordable
- Repeatable
- Duplicate

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Power of Media = ACCESS

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Permission Marketing

"Martin Wales is just what a small business needs! A man who provides you with and has the information that will make a huge difference to your business.

Jay Conrad Levinson

"Father of Guerrilla
Marketing"

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$F \times Q \times R = TRUST$

- Exposure = Prospect LIST Building
- Makes You Credible & Professional
- 3rd Party References
- Recognized Co.'s = "Brand Riding"
- Titles , TV _____, Reporter vs. _____, Producer, Correspondent, _____, , '______

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Current Trends

- Increased Power & Bandwidth
- Decreasing Equipment Costs
- Simple Affordable Software Tools
- Turnkey Outsource Services
- Information Era = Opportunity
- Digital Medium = _____For Content

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Infinite Marketing Traditional Radio TV Print Radio Radio Radio Radio P_____ Www.CustomerCatcher.com

Create Your Own Media

- Audio / Video Magazine
- TV/ Radio Broadcast, Satellite, Internet, Podcast
- CD/DVD Video Magazine
- Markcomm Case Studies, Testimonials, Demonstrations
- 'Instant' Audio / Video Online

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PUMP System > Attract Clients New Media Strategy

- Expert Positioning
- Leadership Role
- No-Hype Presentation
- No Cold Calling or Hard Sales Tactics
- Build Community
- Create New Media Content > Momentum
- Online Advantage Internet 'Real Estate'

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New Media - Audio Marketing

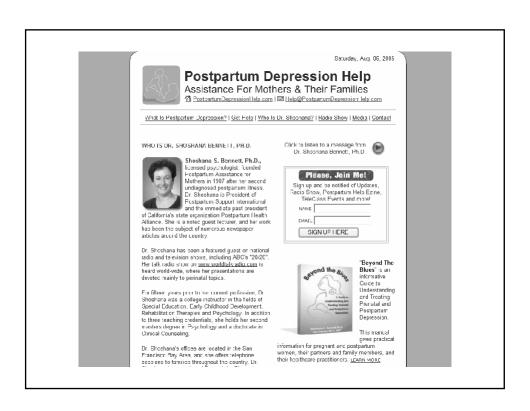
- Low cost
- Fast to create
- Easy to produce
- · Highly effective
- Change quickly
- Respond to opp's
- You & Others



Mike Lamb MoneyRoom.com

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"Internet Radio OPENS DOORS -Even to The White House ..."

Shauna Fleming, 15, of Orange, California, meets Pres. Bush in the Oval Office

"Doing an Internet radio show gives me the

opportunity to tell people around the world that Americans do appreciate what our military men and women do for our country, and not to believe everything they read," Shauna said. "It also lets me inform everyone what I hear from our soldiers who are out there, and how we can help them and their families."

Shauna Fleming of Orange, Calif., (www.aMillionThanks.org)

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Audio Options (Formats)

- Commentary / Opinion
- _____/ Segment
- Expert Interviews Content > Book
- Product (Audio Book) Book > Content
- Advertising 'Verbal' Marketing
- Panel Discussion / Debate
- Promotion & Bonuses

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Case Study

Joanie Winberg Success & Life Coach

- Teleseminars
- Weekly Spot on Broadcast Radio in Boston / South Shore Area
- Internet Radio
- Inspirational Audio Tips



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Re-Purpose Audio Content

- Expert Audio Interviews
- Transcribe
- Blog Posts tips / transcription / digital downloads
- Articles web site / ezine / syndication
- CD Product or Direct Mail
- iTunes / mp3 players

Case Study – Content > Book



- Interview Experts
- Book (transcripts)
- Home Study
- Theme > Radio Show



Lynne Klippel, Web Sorority Talk Radio

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Attract Clients? > Distribution

- Web Site wav, mp3 files
- · Audio Buttons / Audio Blogging
- Teleseminars online to offline
- CD Product Creation branded mp3 players
- Internet / Satellite
- Podcasting iTunes > iPod
- Cellular Telephone Network
- ____ Network

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New Media FAST START Case Study

Step Family Talk Radio



Co-Host & Founder: Lisa Cohen Co-Host: Jann Blackstone-Ford

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"I almost immediately - probably within 2 weeks - started up my own Internet Radio Show ..." "I'm now the host of Step Family Talk Radio!"

"I began Step Family Talk Radio **after listening to Martin Wales for one hour** during a teleseminar and I got SO excited about what I learned that **I almost immediately** - **probably** within 2 weeks - **started up my own Internet Radio show**.

Since then, I have been <u>inundated</u> with requests from PR people to interview their authors and I've met a **TON** of really interesting people. It's really expanded my **network** and let people know a lot about who I am and about my book and about my radio show.

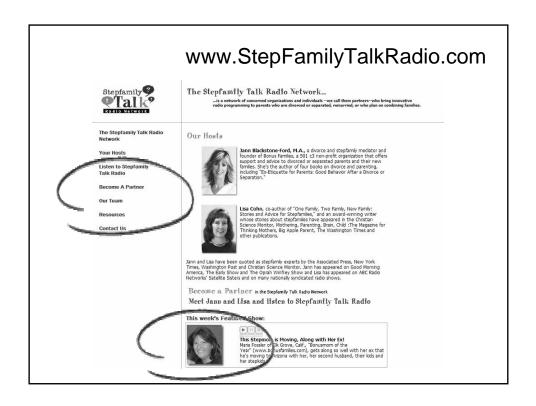
Most recently, I spoke with Martin privately for about an hour or so and he told me **pretty much everything I needed to know to really expand my reach and fine tune my program.** I have a lot of confidence that this is really going to go somewhere!

In my dealings with Martin, I have really, really appreciated his generosity and his **willingness to share everything** he knows and I really recommend him as a resource for you in one-on-one consulting or any of the programs that he offers."

Lisa Cohn

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Founder & Host, Step Family Talk Radio





Audio Case Study: Create Your Own Media Internet Radio





Nevin and Tom Bailey

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Radio Hosts

Your New Aquarium



Acrylic Aquarium just like the aquariums that Tom and Nevin each enjoy having in their living rooms. Click here now to listen to the one-hour show about "How to Set Up a New Aquarium."

Here's a beautiful

How to Set-up a New Aquarium, like the one shown above, is the topic of discussion during three segments of the Pet Fish Talk Show that was recorded on 12/18/2002. Olick here to go to the Listening Guide for this show.

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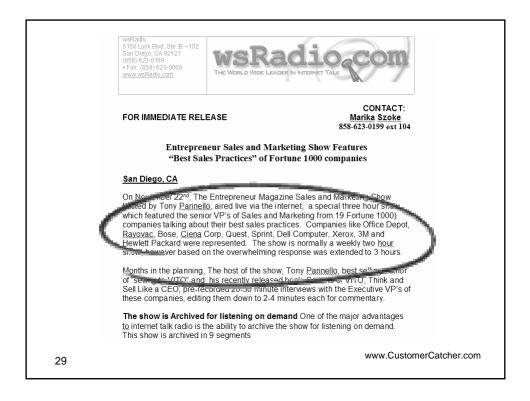
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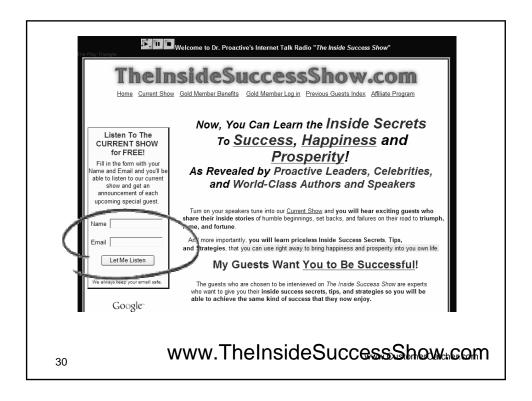




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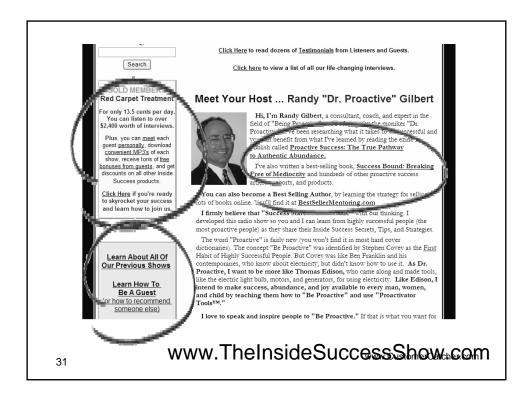
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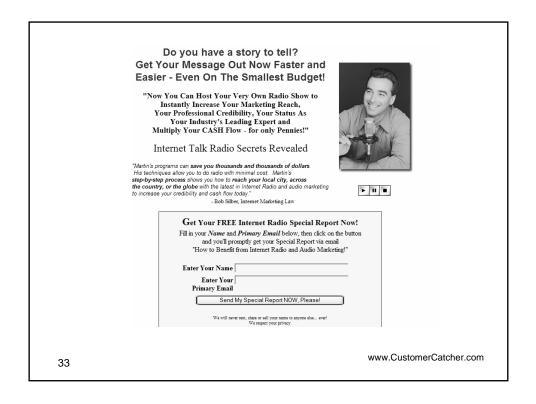
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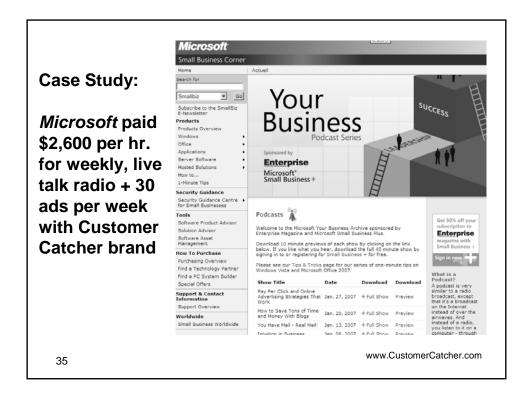


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"...a premiere strategist and producer who helps you reach your business goals and objectives ..."

"At Internet Audio Guy.com, we help you get all the equipment, the systems and accessories you need to create professional quality audio. But **just because you have a microphone doesn't mean you have a great radio show**.

Martin Wales is without a doubt a premiere strategist and producer who helps you reach your business goals and objectives. If you want **super content and production** then you need America's Internet Radio Coach, Martin Wales."





Mike Stewart Audio/Video Expert Internet Audio Guy.com

www.CustomerCatcher.com

Case Study: Custom Audio Expert Interview





75% Response Rate To Direct Mail Letter + Audio Post Card + Audio CD Offer To Over 400 Top Hospital Administrators

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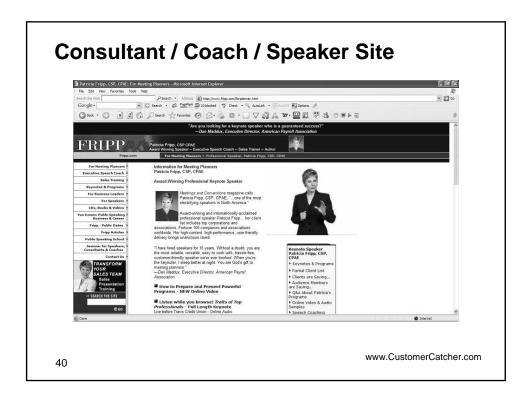
Use Visuals to Enhance Your Audio Sites

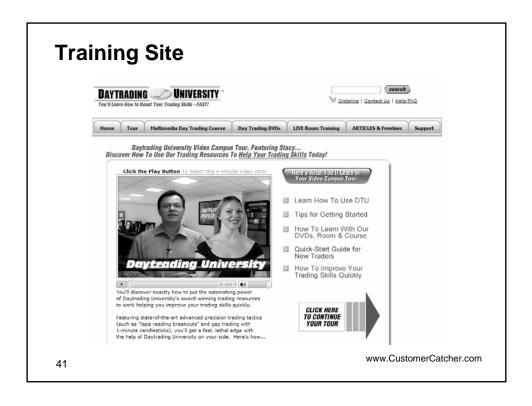


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PROS CONS Bigger Investment More Complex More Complex Greater Expectations Critically _____ Logistics Logistics "Seeing is _____" Highly _____ You & Others More Complex Critically ____ Logistics "Seeing is ____" Less ____-locked







Video Options (Formats)

- Show / News / Magazine
- Spot / Segment
- You Be Interviewed By A Pro.
- Expert Interviews Content > Book
- Book Excerpts Book > Content
- Infomercial (non-hype version)

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"Spot" vs. "Show"

- Shorter Length with Concise Msg.
- Faster Production
- Less_____& Post-____
- Lower Cost & Less Time
- Flexible for Multi-purpose
- Easy to ______
- Great for

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Video Without "Shooting Video"-NO Cost Production

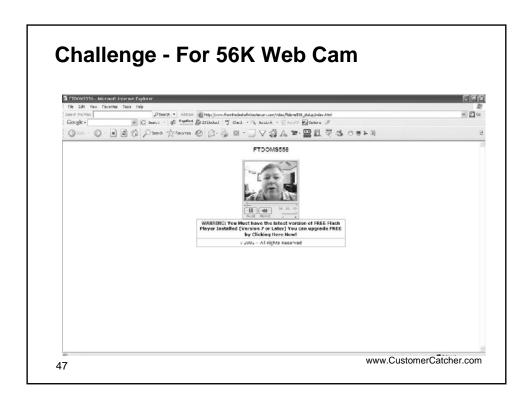


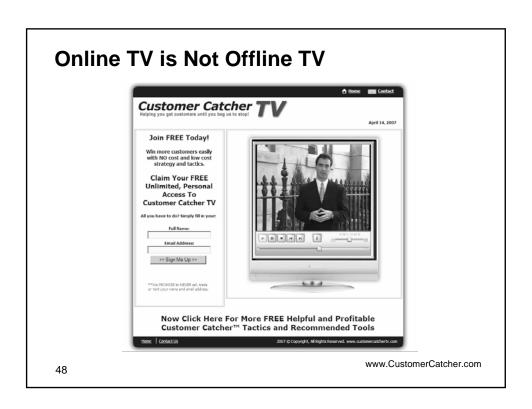
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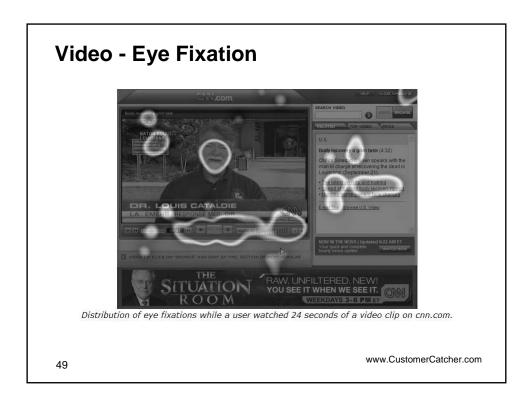
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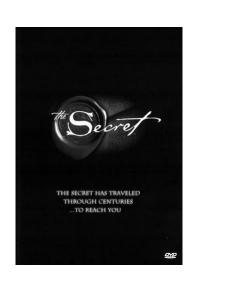


Re-Purposing Video Content

- Web Site Clips of longer video
- Video Blog Tips, News
- Slide Presentations with Audio
- CD / DVD Product or Mailers
- iPodTV iTunes TiVo
- Cellular Telephone Network

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Biggest Mistakes Today

- No Clear, Specific Objectives
- Limited or NO _____
- Thinking____Media =___Media
- Focused Only____or ____

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Biggest Mistakes Today

- Focus is on Technology, instead of the
- Weak Scripts (____for Audio/Video)
- Poor _____
- Amateurish "Talent Shows"
- No _____

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P.U.M.P. System

- P Positioning & Packaging You
- **U** Your Unique Offering
- M Mission, Message & Media
- P Your Profit & Prosperity

"Martin's programs can save you thousands and thousands of dollars. His techniques allow you to succeed with minimal cost. Martin's step-by-step process shows you how to reach your local city, across the country, or the globe with the latest marketing tips and tactics to increase your credibility and cash flow today."

- Bob Silber, Internet Marketing Law

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- Leadership Role
- No-Hype Presentation
- No Cold Calling or Hard Sales Tactics
- Build Community
- Create New Media Content > Momentum
- Online Advantage Internet 'Real Estate'

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"Martin really is a marketing dynamo... **Leads** increased by 100% year over year. At the same time we have increased our service fees by 20% without adverse effect. These results deserve a big tip of the hat!"

LESLIE SCOTT

Past President, Psychotherapy Referral Service

Martin Wales

The Customer Catcher™



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E: Martin@CustomerCatcher.com

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